

Tucson Water Backflow News

Hello All Tucson Water Registered Testers!

SPOT TESTS

The Tucson Code (Sec. 27-80 m.) allows Tucson Water to test any backflow prevention assembly at any time. In order to assure the safety of the public water system, Tucson Water has re-instituted its spot testing program. We will be randomly selecting backflow prevention assemblies for testing every compliance period. We will make every effort to test the assembly within 15 days of the compliance date.

If an assembly fails the spot test or cannot be tested, the inspector will contact the tester to discuss the situation.

TEST FORMS

Beginning January 1, 2005, all tests must be submitted on the preprinted forms or the new blank three part forms. These forms are in the portrait style.

And don't forget to complete the space provided for the name and phone number of the person authorizing the test.

WE MUST BE ABLE TO CONTACT YOU

It is essential that we have a phone number where we can reach you. If you get a new phone number, address or fax number or change companies, please let us know right away. If we can't reach you by telephone, we will remove you from our registered tester list and you will have to re-register to continue testing in the Tucson Water service area.

THANK YOU FOR USING THE PREPRINTED TEST FORMS

Many testers are now using the pre-printed test forms. When you use this form, it reduces the reporting errors and allows us to process the test reports faster. Thank you for helping us!

WE'RE HERE TO HELP

If there is a chance that you will be unable to complete a repair or replacement of an assembly prior to the customer's compliance date, please let us know. The inspectors will work with you to assure the customer's water service is not interrupted.

CONSOLIDATING TEST DATES

For the customers' convenience, we will consolidate test dates upon request. Authorization from the customer is needed for the request to be processed. The consolidation request form is available at our Website

(http://www.ci.tucson.az.us/water/custom er_svcs/backflow/backflow.htm) or from the Backflow Prevention Office.

ANNUAL TESTING LETTERS

Starting last July, customers will only receive two notifications of their annual compliance testing. The first letter is sent 45 days before their annual compliance date, the last is sent 15 days before the annual compliance date. Each of these mailings is delivered regular mail (not certified).